

NHS Tayside has now considered your request dated 23<sup>rd</sup> March 2016.

NHS Tayside wishes to advise you that there are exemptions applicable to the information requested. Please refer to the exemptions section of this correspondence.

**Extract from Request (numbers added by NHS Tayside for ease of reference)**

“Between January 2011 and March 2016 please provide details of any ransomware attacks on your health board?”

This should include –

1. Date of attack
2. Hospital/department affected
3. Amount (£) demanded
4. Resolution i.e. amount paid (£) and when
5. Electronic copies of any correspondence (emails/reports etc.) related (a) with the ransomware attack (b) subsequent approach in addressing the problem and (c) any fallout from the attack i.e. corrupted files, comprised data etc.”

**Response**

1. Information prior to 2014 is not held by NHS Tayside. See list below for dates of attacks.

14/05/2014  
12/06/2015  
06/08/2015  
18/08/2015  
09/11/2015  
17/02/2016  
01/03/2016  
15/03/2016

2. Aberfeldy & Kinloch Rannoch Medical Centre

Loch Leven Health Centre  
Wallacetown Health Centre  
Taymount Surgery  
Taycourt Surgery  
Various Secondary Care Sites

3. Unknown

4. No ransom paid

5.
  - a. Only correspondence are details contained in internal Service desk incidents
  - b. Deployment of upgraded software in March 2016 to reduce risk of infection, configuration changes (web reputation services) and greater staff awareness.
  - c. In each case there was corruption to files which were recovered via the site backup with minimum compromised data. Fallout tends to be re inputting of information once the ransom ware was cleared with recovery of data/ information from other systems and work for the IT department re increasing of protection.

If you are unhappy with the level of service you have received from NHS Tayside in relation to your request for information, you may ask for an internal review.

A request for review must be made in writing no later than forty working days from receipt of this response and addressed to:

Tayside NHS Board Secretary  
Tayside NHS Board Headquarters,  
Ninewells Hospital & Medical School,  
Dundee, DD1 9SY

If you are not content with the outcome of the internal review, you have the right to apply directly to the Scottish Information Commissioner for a decision. The Scottish Information Commissioner can be contacted at:

Scottish Information Commissioner  
Kinburn Castle,  
Doubledykes Road,  
St Andrews,  
Fife, KY16 9DS

If you have any queries about this correspondence, please contact:

Information Governance Team,  
Maryfield House,  
30 Mains Loan,  
Dundee, DD4 7BT  
E-mail: [informationgovernance.tayside@nhs.net](mailto:informationgovernance.tayside@nhs.net)  
Telephone - 01382 740074 Ext 70238

**Exemptions Section** – application of Freedom of Information (Scotland) Act 2002 exemptions and Data Protection Act 1998 principles.

Document Ref.	FOISA Exemption Applied	Justification
IGTFOISA2789	Section 17 – Information not held	NHS Tayside does not hold the information requested prior to 2014.

**Information Governance**  
**NHS Tayside**  
**12 April 2016**