NHS Tayside has now considered your request dated 17 January 2019.

NHS Tayside wishes to advise you that there are exemptions applicable to the information requested. Please refer to the exemptions section of this correspondence.

Extract from Request (numbers added by NHS Tayside for ease of reference)

“I am making a request under the Freedom of Information Act for the following information, and would be grateful if you could provide answers to the following questions:

1. Do you use Digital Dictation? If yes, could you please answer the following questions:
   o Name of the supplier & product?
   o What procurement method (if any) was used to obtain this system i.e. what framework?
   o The contract start date?
   o The contract end data?
   o The total contract value?
   o What is the name and position of the key internal stakeholder for this service?

2. Do you use Speech Recognition? If yes, could you please answer the following questions:
   o Name of the supplier & product?
   o What procurement method that was used to obtain this system i.e. what framework?
   o The contract start date?
   o The contract end data?
   o What is the name and position of the key internal stakeholder for this service?

3. Do you use Outsourced Transcription? If yes, could you please answer the following questions:
   o Name of the supplier?
   o What procurement method (if any) was used to obtain this system i.e. what framework?
   o The contract start date?
   o Volume of letters per month?
   o What is the name and position of the key internal stakeholder for this service?

4. What suppliers do you use for the following health information systems?
   o PAS (Patient Administration System)
   o EPR (Electronic Patient Record)
   o eDMS (Electronic Document Management System)

5. Do you use mobile devices? If yes, could you please answer the following questions:
   o What brand devices are used e.g. iOS (iPhone), Android, Windows or BYOD (bring your own device)?”
Response

1. Digital Dictation is used by NHS Tayside:

   The supplier is Voice Technologies Ltd and the product is Winscribe
   The procurement was conducted through a national framework agreement
   Current contract start was April 2018
   The contract is currently and provided on a rolling annual basis
   The cost of the contract will not be provided in response to your request as this
   information is considered commercially sensitive.
   Alistair Graham, Head of Service, eHealth

2. Speech Recognition is used within the CRIS Radiology System – the supplier of the
   Speech Recognition is Voice Technologies Ltd
   This was procured through a national framework agreement
   Current contract start was April 2018
   The contract is currently and provided on a rolling annual basis.
   The cost of the contract will not be provided in response to your request as this
   information is considered commercially sensitive.
   Alistair Graham, Head of Service, eHealth

3. No, NHS Tayside does not use Outsourced Transcription.

4. PAS – TrakCAre provided by Intersytems.
   Clinical Portal – In House Development.
   eDMS – Various including CDS (In house Development) and Oracle UCM

5. Mixed models of iPad Devices.

Exemptions Section – application of Freedom of Information (Scotland) Act 2002
exemptions and Data Protection Act 2018 Principles.

<table>
<thead>
<tr>
<th>Document Ref.</th>
<th>FOISA Exemption Applied</th>
<th>Justification</th>
</tr>
</thead>
<tbody>
<tr>
<td>IGTFOISA5825</td>
<td>Section 33(1)(b) - Commercial Interests and the Economy</td>
<td>NHS Tayside considers information for costs of contracts to be commercially sensitive. NHS Tayside will not disclose this information.</td>
</tr>
</tbody>
</table>
Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Tayside has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commission.

A request for an internal review must be made in writing no later than forty working days from receipt of this response and addressed to:

Tayside NHS Board Secretary
Tayside NHS Board Headquarters
Ninewells Hospital & Medical School
Dundee
DD1 9SY

If you are not content with the outcome of the internal review, you have the right to apply directly to the Scottish Information Commissioner for a decision. The Scottish Information Commissioner can be contacted at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS

Or via the online appeal service: www.itspublicknowledge.info/Appeal

If you have any queries about this correspondence, please contact:

Information Governance Team
Maryfield House
30 Mains Loan
Dundee
DD4 7BT

Telephone - 01382 424413
E-mail: informationgovernance.tayside@nhs.net

Information Governance
NHS Tayside
14 February 2019