NHS Tayside has now considered your request dated 13th February 2019.

NHS Tayside wishes to advise you that there are exemptions applicable to the information requested. Please refer to the exemptions section of this correspondence.

**Extract from Request**

“I would like to request the following information under Freedom of Information (Scotland) Act 2002 - On how many occasions has a doctor worked more than one consecutive out of hours on call shift in a) 2015/16 b) 2016/17 c) 2017/18 d) current financial?"  

**Response**

NHS Tayside shift lengths vary from 3 hrs to 8.5 hrs. Some GPs combine shifts to work a double shift however these all meet European Working Times Directives.

NHS Tayside does not hold the information in the format requested. The information requested is not held in a format that allows analysis without significant resource being allocated to the exercise. To compile the requested information would require a manual exercise to extract information from staff records.

The estimated cost of locating and pulling the files alone will exceed the £600 upper cost limit set by regulation. In addition to the costs below, once the shifts have been extracted the information would need to be verified and analysis of this information would have to be undertaken.

**Cost Estimate:**

<table>
<thead>
<tr>
<th>Task</th>
<th>Estimated Cost</th>
<th>Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td>36 days Band 4 time:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- 1 full day collating each area’s shifts per GP per month.</td>
<td>36 days @ 7.5 hrs per day</td>
<td>=270 hours</td>
</tr>
<tr>
<td>- 12 months for each requested period x 3 years = 36 days work</td>
<td>270 hrs @ £12.10 per hour</td>
<td>=£3,267.00</td>
</tr>
<tr>
<td></td>
<td><strong>Total Estimated Cost</strong></td>
<td><strong>£3,267.00</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Document Ref.</th>
<th>FOISA Exemption Applied</th>
<th>Justification</th>
</tr>
</thead>
<tbody>
<tr>
<td>IGTFOISA5965</td>
<td>Section 12 –</td>
<td>To compile the requested information would require a manual exercise to extract information from patient records.</td>
</tr>
<tr>
<td></td>
<td>Excessive cost of compliance</td>
<td>Once this information had been extracted, verification and analysis of that information would have to be undertaken.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>There is no resource available to NHS Tayside to undertake this work.</td>
</tr>
<tr>
<td></td>
<td>Section 17 –</td>
<td>Information not held in the format requested.</td>
</tr>
<tr>
<td></td>
<td>Information not held</td>
<td></td>
</tr>
</tbody>
</table>
Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Tayside has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commission.

A request for an internal review must be made in writing no later than forty working days from receipt of this response and addressed to:

Tayside NHS Board Secretary
Tayside NHS Board Headquarters
Ninewells Hospital & Medical School
Dundee
DD1 9SY

If you are not content with the outcome of the internal review, you have the right to apply directly to the Scottish Information Commissioner for a decision. The Scottish Information Commissioner can be contacted at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS

Or via the online appeal service: www.itspublicknowledge.info/Appeal

If you have any queries about this correspondence, please contact:

Information Governance Team
Maryfield House
30 Mains Loan
Dundee
DD4 7BT

Telephone - 01382 424413
E-mail: informationgovernance.tayside@nhs.net

Information Governance
NHS Tayside
04 March 2019