NHS Tayside has now considered your request dated 14 May 2019.

NHS Tayside wishes to advise you that there are exemptions applicable to the information requested. Please refer to the exemptions section of this correspondence.

Extract from Request (NHS Tayside have added numbers for ease of reference)

1. “In your response (FOISA6244) you give the total number of delays but you do not mention the total number of cancellations.
2. I was wondering if you had the figures for each delay or cancellation and if you might be able to specify?
3. How many scans were cancelled because of no pharmaceutical in stock - either not ordered or delivered?
4. How many scans were cancelled because of equipment failure?
5. How many scans were cancelled because of claustrophobic patients?
6. How many scans were cancelled because the patient did not follow pre-op advice?
7. How many scans were cancelled because patient refused exam?
8. How many scans were cancelled because of other reasons?”

Response

Where the values of statistics provided fall below 5 but are greater than 0, these statistics are represented by ‘<5’. Due to the small numbers of patients involved further detail cannot be provided as disclosure of the information may lead to the identification of individuals.

1. PET-CT scans that were cancelled/delayed in 2018/19 -

<table>
<thead>
<tr>
<th>Reason for cancellation/lost slot</th>
<th>Year to 31 March 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Availability of Ligand</td>
<td>120</td>
</tr>
<tr>
<td>Booked too soon after Chemo/Surgery</td>
<td>&lt;5</td>
</tr>
<tr>
<td>No longer required /Cancelled by referring Doctor</td>
<td>6</td>
</tr>
<tr>
<td>Failure to cannulate Patient</td>
<td>&lt;5</td>
</tr>
<tr>
<td>Patient Blood Sugar/Glucose level elevated</td>
<td>16</td>
</tr>
<tr>
<td>Patient too ill on day of scan</td>
<td>5</td>
</tr>
<tr>
<td>Patient refused to consent /Patient claustrophobic</td>
<td>10</td>
</tr>
<tr>
<td>DNA without prior notice</td>
<td>18</td>
</tr>
<tr>
<td>Appointment letter not received</td>
<td>&lt;5</td>
</tr>
<tr>
<td>Patient requested alternative appointment</td>
<td>&lt;5</td>
</tr>
<tr>
<td>Failure to read leaflet instructions</td>
<td>&lt;5</td>
</tr>
<tr>
<td>Adverse Weather</td>
<td>&lt;5</td>
</tr>
</tbody>
</table>
2. Please see above question 1.
3. 120 scans were cancelled as there was no availability of ligand.
4. There were zero cancellations due to equipment failure.
5. 10 patients cancelled due to refused consent/patient claustrophobic.
6. There were <5 scans cancelled because the patient did not follow pre-op advice.
7. 10 patients cancelled due to refused consent/patient claustrophobic.
8. Please see above question 1.


<table>
<thead>
<tr>
<th>Document Ref.</th>
<th>FOISA Exemption Applied</th>
<th>Justification</th>
</tr>
</thead>
<tbody>
<tr>
<td>IGTFOISA6299</td>
<td>Section 38 (1)(a) – Personal information (Q1 &amp; 6).</td>
<td>Information relating to an individual is personal information.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Disclosure of information which would allow the identification of individuals would be in breach of confidentiality and Data Protection principles.</td>
</tr>
</tbody>
</table>
Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Tayside has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commission.

A request for an internal review must be made in writing no later than forty working days from receipt of this response and addressed to:

Tayside NHS Board Secretary
Tayside NHS Board Headquarters
Ninewells Hospital & Medical School
Dundee
DD1 9SY

If you are not content with the outcome of the internal review, you have the right to apply directly to the Scottish Information Commissioner for a decision. The Scottish Information Commissioner can be contacted at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS

Or via the online appeal service: www.itstownknowledge.info/Appeal

If you have any queries about this correspondence, please contact:

Information Governance Team
Maryfield House
30 Mains Loan
Dundee
DD4 7BT

Telephone - 01382 424413
E-mail: informationgovernance.tayside@nhs.net

Information Governance
NHS Tayside
03 June 2019