NHS Tayside has now considered your request dated 15 July 2019.

NHS Tayside wishes to advise you that there are exemptions applicable to the information requested. Please refer to the exemptions section of this correspondence.

**Extract from Request**

“Sir/madam - To request information on instances of ransomware-type IT attacks on computer systems, namely:

a. To request how many such attacks have been experienced in each of the last three years.
b. To request how many occasions have resulted in payments being made (eg ransom payments).
c. To request details on how much has been paid in each case where a payment was made.”

**Response**

a. Over the past 90 days NHS Tayside has had 8 instances of ransomware-type attacks.

b. NHS Tayside has never made any ransom payments.

c. Not applicable.

Note:
NHS Tayside only requires holding logs for 90 days for their Endpoint Detection and Remediation.


<table>
<thead>
<tr>
<th>Document Ref.</th>
<th>FOISA Exemption Applied</th>
<th>Justification</th>
</tr>
</thead>
<tbody>
<tr>
<td>IGTFOISA6524</td>
<td>Section 17 – Information not held</td>
<td>NHS requires does not hold information for the whole of the period requested.</td>
</tr>
</tbody>
</table>
Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Tayside has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commission.

A request for an internal review must be made in writing no later than forty working days from receipt of this response and sent to:

Head of Information Governance  
Maryfield House (South)  
30 Mains Loans  
Dundee  
DD4 7BT

Or by email to informationgovernance.tayside@nhs.net

If you are not content with the outcome of the internal review, you have the right to apply directly to the Scottish Information Commissioner for a decision. The Scottish Information Commissioner can be contacted at:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews, Fife  
KY16 9DS

Or via the online appeal service: www.itspublicknowledge.info/Appeal

If you have any queries about this correspondence, please contact:

Information Governance Team  
Maryfield House  
30 Mains Loan  
Dundee  
DD4 7BT

Telephone - 01382 424413  
E-mail: informationgovernance.tayside@nhs.net

Information Governance  
NHS Tayside  
26 July 2019