NHS Tayside has now considered your request dated 26 June 2019.

NHS Tayside wishes to advise you that there are exemptions applicable to the information requested. Please refer to the exemptions section of this correspondence.

**Extract from Request** (NHS Tayside have added number for ease of reference)

1. “How many inpatients developed food poisoning (relating to E. Coli, listeria, campylobacter, salmonella or other) during a stay at the hospitals in your trust between the end of May 2018 and the end of May 2019?
2. How many inpatients developed food poisoning (relating to E. Coli, listeria, campylobacter, salmonella or other) during a stay at the hospitals in your trust between the end of May 2013 and the end of May 2014?
3. Are meals prepared on site or off the premises by an outside provider?
4. How many complaints did you receive about hospital food between the end of May 2019 and the end of May 2018?
5. How many complaints did you receive about hospital food between the end of May 2013 and the end of May 2014?”

**Clarification from applicant** (via email 01/07/2019)

“I do mean 2018 until 2019.”
“Any complaints please”

**Response**

1. NHS Tayside does not hold the information requested.
2. NHS Tayside does not hold the information requested.
3. Please see below the providers of NHS Tayside meals -
   - Ninewells Hospital, Arbroath Infirmary, Whitehills Health and Community Care Centre, Stracathro Hospital, Pitlochry Community Hospital, Crieff Community Hospital and Blairgowrie Community Hospital – all meals are prepared on site.
   - Royal Victoria Hospital (RVH) – meals are prepared on site plus transported to Kingsway Care Centre, Kings Cross, Young Peoples Unit, Strathmartine Centre. A direct meal service is provided for texture modified provision by a third party, regenerated at RVH and transported to the sites mentioned.
   - Perth Royal Infirmary (PRI) – meals prepared on site plus transported to Murray Royal Hospital (MRH). A direct meal service is provided for texture modified provision by a third party, regenerated and provided to patients at PRI, and also transported to MRH.
   - St Margaret’s Community Hospital – a direct meal service is provided by a third party and regenerated on site.
   - Ready made sandwiches are provided by an outside provider for Ninewells Hospital, Perth Royal Infirmary and Murray Royal Hospital.
4. NHS Tayside received 8 complaints about hospital food between 31/05/2018 – 31/05/2019.
5. NHS Tayside received 12 complaints about hospital food between 31/05/2013 – 31/05/2014.


<table>
<thead>
<tr>
<th>Document Ref.</th>
<th>FOISA Exemption Applied</th>
<th>Justification</th>
</tr>
</thead>
<tbody>
<tr>
<td>IGTFOISA6453</td>
<td>Section 17 – Information not held. (Q1&amp;2)</td>
<td>Information not held.</td>
</tr>
</tbody>
</table>
Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Tayside has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commission.

A request for an internal review must be made in writing no later than forty working days from receipt of this response and sent to:

Head of Information Governance  
Maryfield House (South)  
30 Mains Loans  
Dundee  
DD4 7BT

Or by email to informationgovernance.tayside@nhs.net

If you are not content with the outcome of the internal review, you have the right to apply directly to the Scottish Information Commissioner for a decision. The Scottish Information Commissioner can be contacted at:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews, Fife  
KY16 9DS

Or via the online appeal service: www.itspublicknowledge.info/Appeal

If you have any queries about this correspondence, please contact:

Information Governance Team  
Maryfield House  
30 Mains Loan  
Dundee  
DD4 7BT

Telephone - 01382 424413  
E-mail: informationgovernance.tayside@nhs.net

Information Governance  
NHS Tayside  
5 August 2019