NHS Tayside has now considered your request dated 4 July 2019.

NHS Tayside wishes to advise you that there are exemptions applicable to the information requested. Please refer to the exemptions section of this correspondence.

Extract from Request (NHS Tayside has added number for ease of reference)

1. “Does your Trust use a Rostering Software?
2. Which Staffing Groups are you using the Software for?
3. What Software are you using and who is the provider?
4. What is the contract end date with your current provider?
5. Is there a feed between your current Rostering software and any other IT used to source temporary staff i.e. Bank/ Agency?
6. What is the cost per annum for the Software?
7. Is this an hourly charge rate, % fee or a fixed annual charge”

Response

1. NHS Tayside uses rostering software.
2. NHS Tayside uses the rostering software for nursing, doctors and bank staff.
3. The software used is Allocate. Health Roster Suite, Roster Perform and Safecare.
4. The contract end date is 30th May 2021.
5. There is no feed between current rostering software and other IT to source temporary staff.
6. NHS Tayside considers information for costs of contracts to be commercially sensitive and therefore, will not disclose this information.
7. NHS Tayside considers information for costs of contracts to be commercially sensitive and therefore, will not disclose this information.


<table>
<thead>
<tr>
<th>Document Ref.</th>
<th>FOISA Exemption Applied</th>
<th>Justification</th>
</tr>
</thead>
<tbody>
<tr>
<td>IGTFOISA6478</td>
<td>Section 33 – Commercial Interests and the Economy (Q6 &amp; 7).</td>
<td>NHS Tayside considers information for costs of contracts to be commercially sensitive. NHS Tayside will not disclose this information.</td>
</tr>
</tbody>
</table>
Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Tayside has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commission.

A request for an internal review must be made in writing no later than forty working days from receipt of this response and sent to:

Head of Information Governance  
Maryfield House (South)  
30 Mains Loans  
Dundee  
DD4 7BT

Or by email to informationgovernance.tayside@nhs.net

If you are not content with the outcome of the internal review, you have the right to apply directly to the Scottish Information Commissioner for a decision. The Scottish Information Commissioner can be contacted at:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews, Fife  
KY16 9DS

Or via the online appeal service: www.itstopublicknowledge.info/Appeal

If you have any queries about this correspondence, please contact:

Information Governance Team  
Maryfield House  
30 Mains Loan  
Dundee  
DD4 7BT

Telephone - 01382 424413  
E-mail: informationgovernance.tayside@nhs.net

Information Governance  
NHS Tayside  
6 August 2019