NHS Tayside has now considered your request dated 16 July 2019.

NHS Tayside wishes to advise you that there are exemptions applicable to the information requested. Please refer to the exemptions section of this correspondence.

Extract from Request

- “How many dental patients resident in Angus have been entitled to treatment from the Community Dental Service/Public Dental Service in each of the past three years?
- How many patients resident in Angus have received treatment from the Community Dental Service/Public Dental Service in each of the past three years?
- How much has NHS Tayside spent funding the Community Dental Service/Public Dental Service in each of the past three years?”

Response

NHS Tayside is unable to provide information of all dental patients residing in Angus in the past 3 years. Patients from Angus may be seen at any of our surgeries, particularly at weekends or for specialist treatment. To know whether a patient from Angus has been seen we would have to look at all appointment books across Tayside.

NHS Tayside does not hold the information in the format requested. To provide the information requested would require a substantial trawl through the patient records, followed by manual collation and analysis of the resultant information. This exercise would require the allocation of resources that the service does not have and to comply with your request would result in excessive cost to NHS Tayside.

<table>
<thead>
<tr>
<th>Task</th>
<th>Estimated Cost</th>
<th>Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 months to check all Angus clinics for the last 3 years (8 surgeries).</td>
<td>900 hours Band 3 @ £11.16</td>
<td>£10,044</td>
</tr>
</tbody>
</table>


<table>
<thead>
<tr>
<th>Document Ref.</th>
<th>FOISA Exemption Applied</th>
<th>Justification</th>
</tr>
</thead>
<tbody>
<tr>
<td>IGTFOISA6543</td>
<td>Section 12 – Excessive cost of compliance.</td>
<td>To compile the requested information would require a manual exercise to extract information from patient records. Once this information had been extracted, verification and analysis of that information would have to be undertaken.</td>
</tr>
</tbody>
</table>

Everyone has the best care experience possible
Headquarters: Ninewells Hospital & Medical School, Dundee, DD1 9SY (for mail) DD2 1UB (for Sat Nav)
Chair, Mrs L Birse-Stewart
Chief Executive, Grant R Archibald
Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Tayside has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commission.

A request for an internal review must be made in writing no later than forty working days from receipt of this response and sent to:

Head of Information Governance  
Maryfield House (South)  
30 Mains Loans  
Dundee  
DD4 7BT

Or by email to informationgovernance.tayside@nhs.net

If you are not content with the outcome of the internal review, you have the right to apply directly to the Scottish Information Commissioner for a decision. The Scottish Information Commissioner can be contacted at:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews, Fife  
KY16 9DS

Or via the online appeal service: www.itspublicknowledge.info/Appeal

If you have any queries about this correspondence, please contact:

Information Governance Team  
Maryfield House  
30 Mains Loan  
Dundee  
DD4 7BT

Telephone - 01382 424413  
E-mail: informationgovernance.tayside@nhs.net

Information Governance  
NHS Tayside  
6 August 2019