NHS Tayside has now considered your request dated 9 July 2019.

NHS Tayside wishes to advise you that there are exemptions applicable to the information requested. Please refer to the exemptions section of this correspondence.

**Extract from Request**

1. “Confirmation that Trust has used a Staff Bank solution in the last 24 months (as a pilot or procured commercial contract). If yes, please provide details such as the name of the solution, and what staff groups were covered (please provide answers to each of these points).

2. The type of staff bank solution the Trust currently has in place with the following detail:
   - Technology only
   - A Managed Staff Bank solution
   - The name of the Staff Bank solution (e.g. Litmus, Liaison, +Us, etc.)
   - The Staff Groups that the Bank solution covers
   - The procurement channel used (a framework like G-Cloud, H.T.E., CCS/CPP, SoftCat, etc.)
   - Whether the contract awarded was via a direct award or via a Tender route

3. The spend and throughput (in hours) for each category covered (Medical & Dental, Nurses & Midwifery, AHP/HSS, Non Medical Non Clinical (NMNC))

4. The name of the person(s) who are responsible for the management of the Staff Bank and their respective staff categories (if applicable).

5. If the Trust is planning on procuring a Staff Bank Solution, how this will be procured and the name of the person(s) responsible for this.”

**Response**

1. NHS Tayside manages a Nurse Staff Bank internally. Temporary Medical Locums are engaged through a Direct Engagement model.
2. For Medical Locums a technology solution provided by +Us G Cloud Framework
3. Please note that hours for the Nurse and Midwifery Bank have not been included as this would require calculations resulting in a figure likely to be in the hundreds of thousands if not millions and would require many hours of collation.

To provide this information would require the allocation of resources that the service does not have and to comply with your request would result in excessive cost to NHS Tayside.

Spend 18/19 £3.1 m (Medical Locums)

Spend 18/19 8.5 m (Nurses and Midwifery NHST Nurse Bank)

4. Staff Bank for registered and unregistered nursing services are managed by Carol Stewart, Senior Nurse for Workforce Planning.

Medical Locums are managed by Patricia McLean, Patricia McLean, HR Lead - Recruitment and Employment Services.

5. Future solutions would be adopted via a competitive process.


<table>
<thead>
<tr>
<th>Document Ref.</th>
<th>FOISA Exemption Applied</th>
<th>Justification</th>
</tr>
</thead>
<tbody>
<tr>
<td>IGTFOISA6489</td>
<td>Section 12 – Excessive Cost of compliance</td>
<td>• To provide the information requested would require resources that the service does not have and to comply with your request would result in excessive cost to NHS Tayside.</td>
</tr>
<tr>
<td></td>
<td>Section 17 – Information not held</td>
<td>• NHS Tayside does not hold the information in the format requested.</td>
</tr>
</tbody>
</table>
Freedom of Information (Scotland) Act 2002
Response to correspondence dated 9 July 2019
Request: Staff Bank Solution
Applicant: Private
Reference: IGTFOISA6489

Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Tayside has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commission.

A request for an internal review must be made in writing no later than forty working days from receipt of this response and sent to:

Head of Information Governance
Maryfield House (South)
30 Mains Loans
Dundee
DD4 7BT

Or by email to informationgovernance.tayside@nhs.net

If you are not content with the outcome of the internal review, you have the right to apply directly to the Scottish Information Commissioner for a decision. The Scottish Information Commissioner can be contacted at:

Scottish Information Commissioner
Kinnburn Castle
Doubledykes Road
St Andrews, Fife
KY16 9DS

Or via the online appeal service: www.itstopublicknowledge.info/Appeal

If you have any queries about this correspondence, please contact:

Information Governance Team
Maryfield House
30 Mains Loan
Dundee
DD4 7BT

Telephone - 01382 424413
E-mail: informationgovernance.tayside@nhs.net

Information Governance
NHS Tayside
8 August 2019